

# Frankey Darban

Los Angeles, CA - (562) 489- 3496 - [frankeydarban@gmail.com](mailto:frankeydarban@gmail.com) - [linkedin.com/in/frankeydee](https://www.linkedin.com/in/frankeydee) - <https://github.com/FrankeyDee> - <http://FrankeyDee.github.io>

## Summary

Full Stack Web Developer with a previous life in Project Management. Experience in multiple industries (tech, healthcare research, advertising/market research, education) as a creative resource overcoming challenges and developing comprehensive solutions. Likes cooking, gaming, comedy and hanging out with animals.

## Technical Skills

**Front-End:** HTML5, CSS3, Javascript, ES6, jQuery, Bootstrap, ReactJS, JSX

**Back-End:** Node.js, Express.js, MySQL, MongoDB, Firebase

**Other Tools:** Visual Studio Code, Google Drive Services, GitHub, Zendesk, Jira, Confluence, Slack, Trello

## Projects

### Binge Watch Club (BWC)

<https://github.com/FrankeyDee/Binge-Watch-Club> | <https://warm-gorge-90894.herokuapp.com>

*A search app to find popular TV shows by genre. Optional registration allows user to save shows in a personal library. Show descriptions provided by TMDb*

**Core responsibilities:** wireframing, directory management, Front-End development for landing page, library and log-in page.

**Tools / languages used:** HTML5, CSS3, Javascript, Bootstrap, React, Node.JS, MongoDB, Express, Visual Studio Code, GitHub, Heroku

### Ani-Mates!

<https://github.com/FrankeyDee/Ani-Mate> | <https://projectfvs.herokuapp.com/>

*An on-line quiz that matches the user with a suitable pet. A database is available for types of pets and an API call to petfinder.com allows the user to find an adoptable pet via Zip Code.*

**Core responsibilities:** project management, Front-End development, focus on styling

**Tools / languages used:** HTML5, CSS3, jQuery, MongoDB, Node, Express, Curl, Heroku, GitHub, Linter

### DateNight

<https://github.com/FrankeyDee/DateNight1.0> | <https://frankeydee.github.io/DateNight1.0/>

*A web app that allows the user to create dinner reservations and/or event reservations based on date and zip code. Queries utilize the Open Table's API and Ticketmaster's API for results.*

**Core responsibilities:** Front-End development, developing Ticketmaster API call for the search tool

**Tools / languages used:** HTML5, CSS3, Javascript, GitHub

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## Experience

### **Project Manager**

**2018-2020**

HALL & PARTNERS

Los Angeles, CA

- Provided expertise and proactive guidance on becoming an operationally efficient team
- Mentored, developed and trained new research team member on Standard Operation Procedures as part of their on-boarding process
- Managed and delegated Remote Analysts to assist with project deliverables
- Conducted critical 'post-mortem' analysis with research team to identify solutions to be implemented in future projects

### **Project Manager**

**2017**

WONDROS

Los Angeles, CA

- Proactively managed changes in project scope, identified potential roadblocks, and devised contingency plans
- Coached, mentored, motivated, and supervised project team members and contractors to take positive action and accountability for their assigned work.
- Developed best practices and tools for project execution and management with my manager

### **Project Manager**

**2015-2017**

PRODEGE MR

El Segundo, CA

- Managed on-line market research projects at the following phases:
  - Survey questionnaire logic review
  - Survey sample & quota design
  - Survey program testing
  - Fieldwork launch, monitoring, and close (collecting IDs, confirming final costs)
  - Data delivery, Final Invoicing and any 'post-mortem' follow-ups
- Managed between 3-15 projects at a time (lasting from a few days to several months, some account projects annually managed)

### **Customer Support Agent and Social Media Moderator**

**2013-2015**

Swagbucks.com

El Segundo, CA

- Maintained a 90% engagement on Swagbucks.com's Facebook page.
- Answered CS tickets through Zendesk (avg. 80-200 Tickets per day) with a satisfaction rating of over 91%

## EDUCATION

**Certificate – Full Stack Web Development: UCLA Extension, Los Angeles, CA** 2019

**Bachelor of Arts – Family & Consumer Sciences, Long Beach, CA** 2012